

“Assured Open Source
Solution Outcomes”



1Tech Open Source Cloud & Consulting Services

G-Cloud Service Catalogue

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Welcome to our G-Cloud 4 Services Catalogue

This document provides an overview of 1Tech and the Service Descriptions for each of the offerings we provide under G-Cloud 4.

It should be read in conjunction with our detailed Service Descriptions for each service which is available as a download from the G-Cloud-4 website.

Pricing and terms and conditions of business are also available on the G-Cloud-4 Website.

For any further information in respect of any of our services please contact our G-Cloud team:

email gcloud@1tech.eu
phone 0845 644 0945

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About us

1Tech partners with private and public sector organisations to successfully integrate open source software.

1Tech was founded in 2001 in central London, UK. 1Tech is an award winning leading international consulting and systems integration firm specialising in the design and assembly of open source solutions that deliver superior business performance.

Committed to innovation, 1Tech works with its clients to help them become efficient in core business areas exploiting the benefits of open source technology. With strong industry and process expertise, broad global resources and proven track record, 1Tech can provide the right people, right skills and right technical solution cost effectively. What we do

1Tech provides end-to-end business solutions that leverage technology. We provide solutions for a dynamic environment where business and technology strategies converge. Our approach focuses on new ways of business combining IT innovation and adoption while also leveraging an organization's current IT assets.

We work with governments, large global corporations and new generation technology companies - to build new products or services and to implement prudent business and technology strategies in today's dynamic digital environment.

1Tech delivers assured open source outcomes that help businesses keep IT costs down, ensuring that funds can be directed to more critical business functions. By teaming with an open source application provider like 1Tech, customers get more of the functionality and integration they're looking for, customised for their needs and at a lower cost, resulting in a dramatically improved ROI.

We deliver hybrid solutions and we offer 'best fit' to your requirements, to your budget and where possible to build on your existing IT investments. There are times where the use of packaged solutions can satisfy requirements; there are others where some degree of customisation or specific development will be needed to achieve 'best fit'.

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Vision and Mission

The Vision of 1Tech

To be a globally recognised brand that provides best business solutions with best industry practices by best of industry talents. To be the world's leading open source systems integrator.

Our Mission Statement

Our Success, unlike many other Companies, is not determined by how much profit we make, but instead it is gauged on how long we retain our customers. Our business strategy is not to sell a one-off package, but to create and maintain a long-term, equal customer relationship.

Since 2001 we've gone from strength to strength taking on over 130 clients. We feel that our growth in a difficult economic climate bears testament to the calibre of work we have been producing since our formation.

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Accreditations and Certifications

1Tech hold ISO9001 Quality Management and ISO14001 environmental management accreditations.



1Tech are members of the Worldwide institute of software architects.



1Tech are members of the British Computer Society.

1Tech are members of the British Standards Institute.



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Our Partners



The Apache Open for Business Project



We partner with the leading Open Source projects.

- Enterprise-quality, robust solutions
- Strategic technologies and products
- Expert development skills in each application
- We contribute to the Open Source community
- Strong focus on quality

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Our Agile Methodology

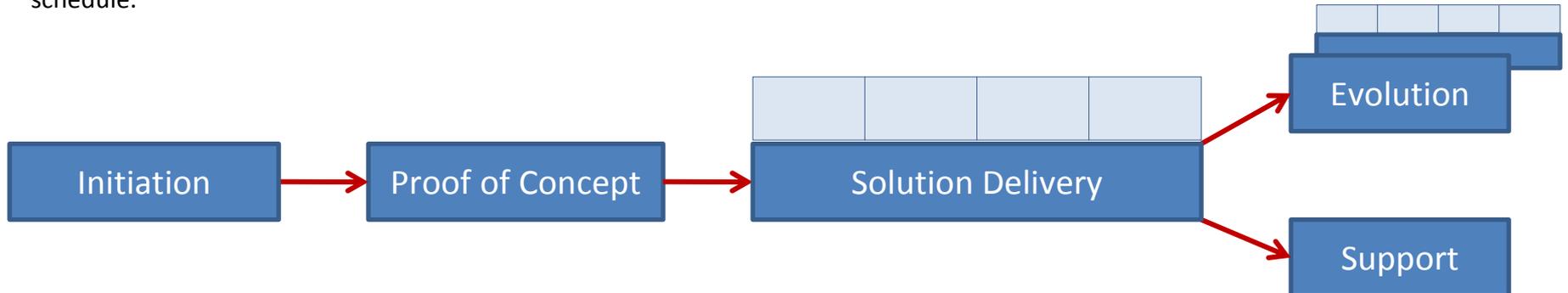
Open Source Implementation Method (OSIM)

1Tech uses our own OSIM Methodology that is centred around Agile Practices

The lifecycle of an OSIM project is divided over time into four sequential phases, each concluded by a major milestone. At each phase-end, an assessment is performed to determine whether the objectives of the phase have been met. A satisfactory assessment allows the project to move into the next phase.

An iteration is a complete development lifecycle and results in fully-tested software of production quality. Using a process of continuous integration, the system evolves so that each iteration produces progressively expanded content, allowing the opportunity to receive user feedback early and avoid lengthy deviations from what is acceptable. The system evolves, so each iteration produces progressively expanded content.

Early iterations focus on eliminating risk so that by the end of the second phase (Elaboration), the remaining effort is highly predictable. Software projects that are late are usually characterised by attempts to achieve perceived value (functionality) early whilst leaving the 'difficult' elements until later in the project – by addressing risk early, any unforeseen problems can be addressed within the planned project schedule.



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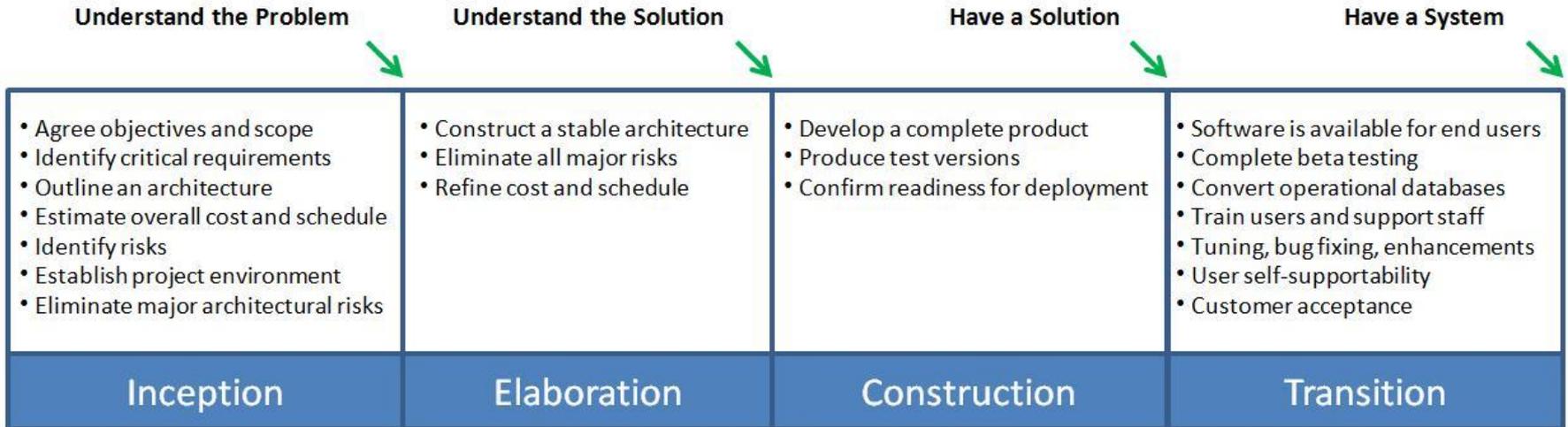


Our Agile Methodology

Open Source Implementation Method (OSIM)

Project Structure

The lifecycle of an OSIM project is divided over time into four sequential phases, each concluded by a major milestone. At each phase-end, an assessment is performed to determine whether the objectives of the phase have been met. A satisfactory assessment allows the project to move into the next phase.



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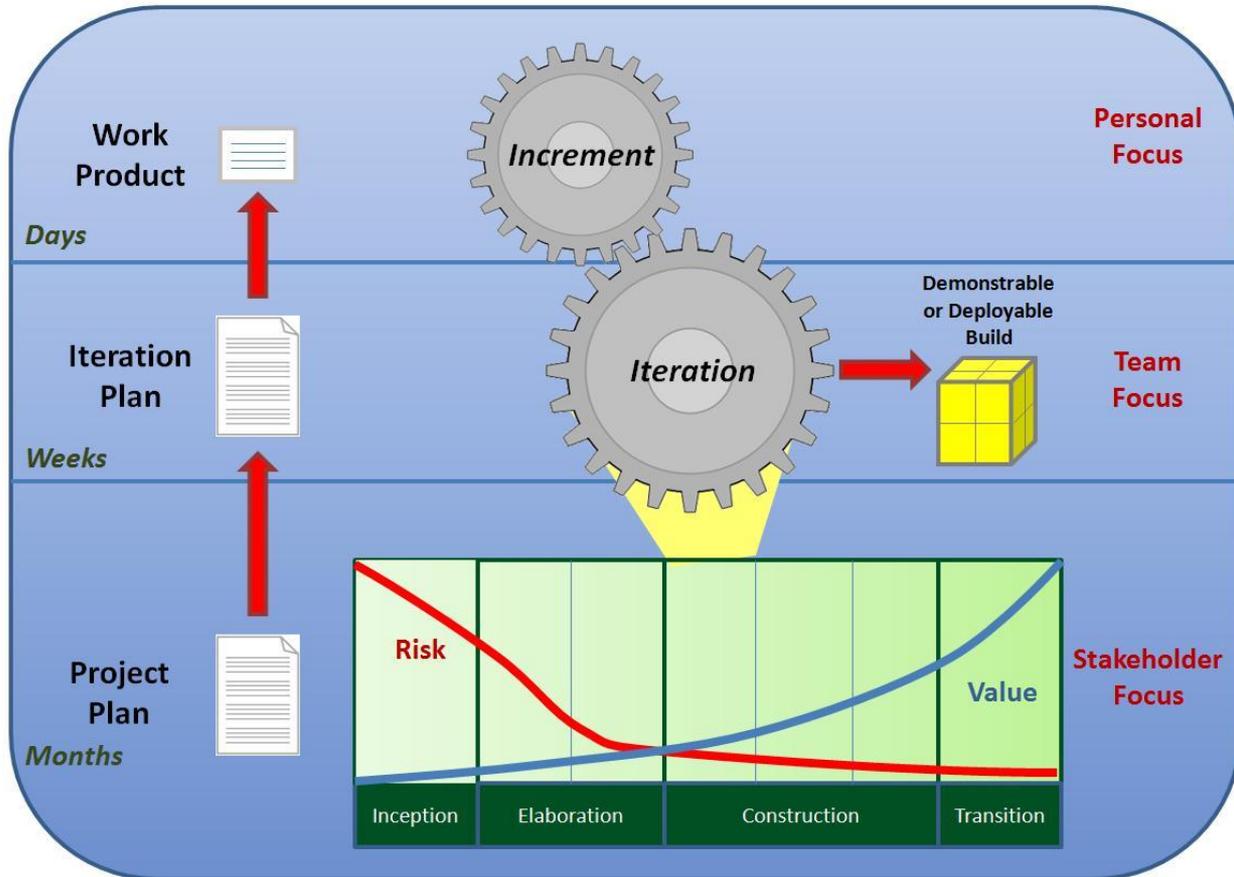


Our Agile Methodology

Open Source Impmentation Method (OSIM)

Project Structure

The lifecycle of an OSIM project is divided over time into four sequential phases, each concluded by a major milestone. At each phase-end, an assessment is performed to determine whether the objectives of the phase have been met. A satisfactory assessment allows the project to move into the next phase.



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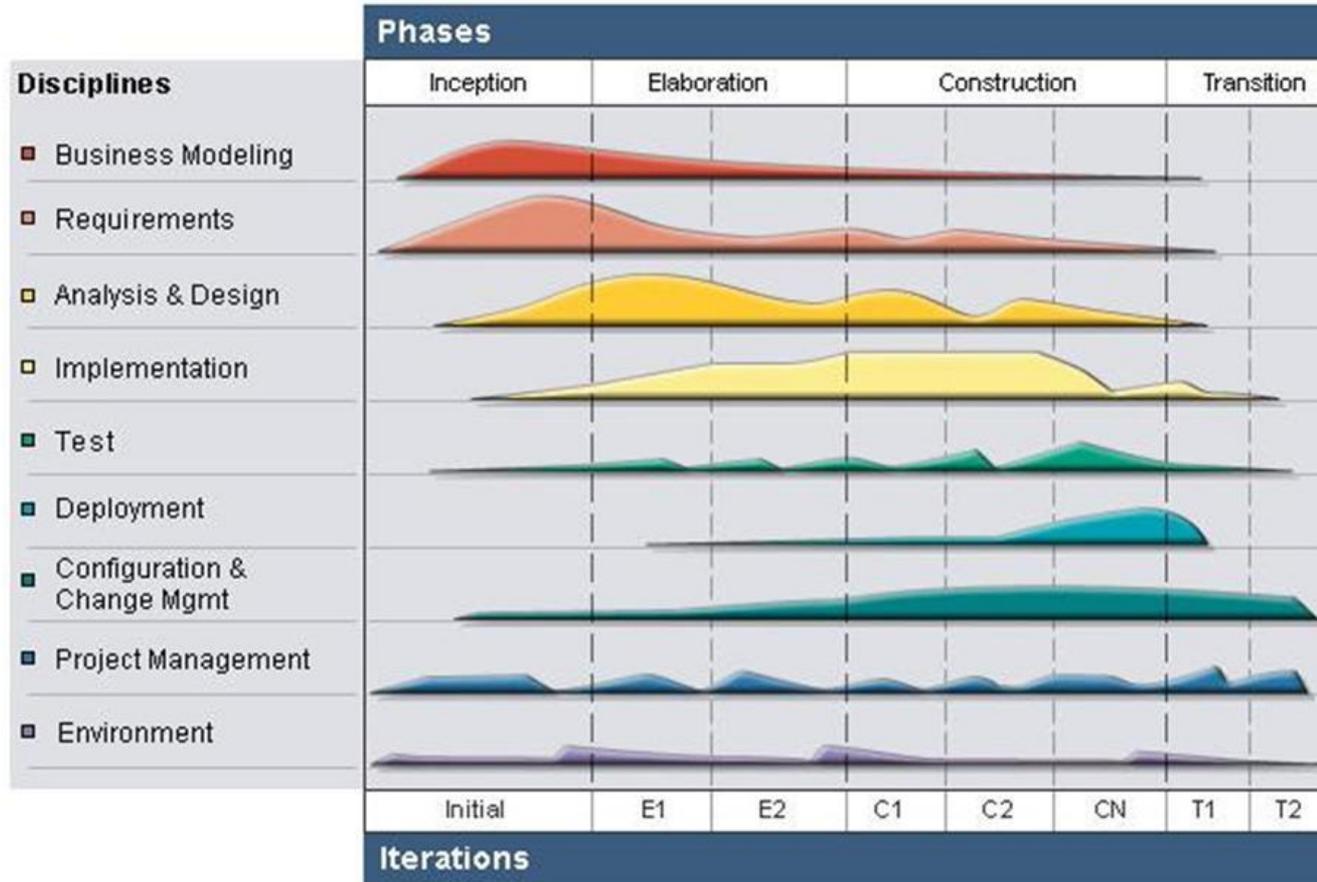
Our Agile Methodology

Open Source Implementation Method (OSIM)

Work Content

A typical project requires fewer resources for the early, risk-focused iterations; the following diagram illustrates an example of how work is distributed across the phases:

The diagram illustrates the four phases (horizontal axis) and disciplines or workflows (vertical axis) which describe the types of activity applied. The graph indicates (approximately) the varying emphasis per discipline depending on the project phase. For example, more time would be spent on requirements in early phases and more on implementation in later phases.



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Software as a Service (SaaS)

Case Pricing

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	SLA 99.95%	SLA 99.99%
IL0	£2253	£2473
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	Month	Month

Please refer to the data sheet that contains all service details regarding service and product features, pricing model, service levels, ordering and invoicing details.

Open Source Enterprise Automation in the Cloud

Our open source Enterprise Automation in the cloud service provides customers a foundation and a starting point for reliable, secure and scalable enterprise application solutions. There are many out of the box solutions in place, which can be either configured to run straight away or customised to meet the most challenging business needs.

1Tech provide organisations with enterprise automation suites that are made up of carefully selected components from capabilities such as enterprise resource management (ERP), e-commerce, customer relationship management (CRM) and sales force automation (SFA) components. 1Tech provide a foundation and a starting point for reliable, secure and scalable enterprise solutions. 1Tech can both deploy out-of-the-box (OOTB) ERP, E-commerce, CRM or SFA solutions and implement customisations to address the most challenging business needs. With our enterprise automation solutions in place, you can get started right away and then grow your operations as your business grows, without the huge deployment and maintenance costs of traditional enterprise automation systems.

Our enterprise automation suite includes the following core solutions that can be integrated together:

Enterprise Resource Planning (ERP)

A complete ERP suite that delivers a 360-degree view of your business, from customers to orders to inventory to shipping to accounting.

E-Commerce

Create scalable B2C/B2B E-Commerce stores with extensive product catalogue features such as rules based pricing, promotions, product search and intelligent cross sell and up sell features.

Customer Relationship Management (CRM) and Sales Force Automation (SFA)

Perform marketing automation through multi channel campaigns. Manage customers and their contacts, provide customer support through case management. Track sales activities, establish sales teams and account teams and manage leads and opportunities with best of breed open source SFA solutions.

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Open Source Customer Relationship Management (CRM) in the Cloud

Our open source Customer Relationship Management (CRM) in the cloud service allows customers to perform marketing automation through multi channel campaigns. Manage customers and their contacts; provide customer support through case management.

1Tech Open Source Customer Relationship Management (CRM) in the cloud solutions help organisations achieve a variety of business goals, such as better sharing of business intelligence, improved performance, and higher levels of innovation. By providing a single, comprehensive environment that offers unequivocal CRM functionality we help our customers create valuable collaborative relationships that were previously impossible due to technical limitations.

Features:

- Contact Management
- Account Management
- Activity Tracking & History
- Contract & Asset Management
- Campaign Management
- Calendars & Activities
- Mass Emailing & Templates
- Web-to-Lead Forms

Benefits:

- A complete, credible solution with no licensing fees
- Low total cost of ownership
- Feature rich with a robust data model
- Scalable, flexible open architecture with frequent updates and wide support
- Active and collaborative development community

Technology:

- Free and open source software
- Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPDL, OMG GL, Party, Product, Workflow
- Flexible and efficient to use data layer
- Loosely coupled multi-layer component architecture
- Service based logic layer
- Advanced web application framework

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Open Source Sales Force Automation (SFA) in the Cloud

Our open source Sales Force Automation (SFA) in the cloud service allows customers to perform marketing automation through multi channel campaigns. Manage customers and their contacts; provide customer support through case management. Track sales activities, establish sales teams and account teams and manage leads and opportunities with best of breed open source SFA solutions. 1Tech SFA solutions help organisations achieve a variety of business goals, such as better sharing of business intelligence, improved performance, and higher levels of innovation. By providing a single, comprehensive environment that offers unequivocal SFA functionality we help our customers create valuable collaborative relationships that were previously impossible due to technical limitations.

Features:

- Sell more effectively by tracking your leads to accounts sales conversion process
- Manage orders more efficiently with opportunities, quotes, and sales orders entry
- Improve customer service with customer case tracking tools
- Market to your customers with campaigns and contact lists. Send email updates or print mailing labels
- Better understand your customers with inbuilt Analytics
- Sell online with the built-in online store from Apache OFBiz or integrate with the award-winning Magento eCommerce platform for a rich online shopping experience
- Sell more by integrating with new sales channels such as Amazon.com, eBay, and Google BaseGive your sales team incentives to sell more with the commission management system
- Empower your ERP and CRM system with Asterisk Voice Over IP (VOIP) telephony integration Work together more effectively by connecting your Microsoft Outlook and mobile phone devices to Opentaps with Funambol

Technology:

- Free and open source software
- Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPDL, OMG GL, Party, Product, Workflow
- All applications built on the same framework, tools and components

Benefits:

- A complete, credible solution with no licensing fees
- Low total cost of ownership

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Open Source Enterprise Resource Planning (ERP) in the Cloud

Our open source Enterprise Resource Planning ERP in the cloud provides a 360-degree view of your business, from customers to orders to inventory to shipping to accounting. The solution is based upon several open source projects, including Apache Geronimo, Tomcat, and OFBiz for the data model and transaction framework; Pentaho and JasperReports for business intelligence; Funambol for mobile device and Outlook integration. The applications modules which provide user-driven applications for accounting and finance, warehouse and manufacturing, and purchasing and supply chain management.

Our open source ERP solution powers some of the largest companies in the world ensuring that our clients are no longer at the mercy of proprietary software vendors.

Key Features:

Customer Relationship Management, Sales Force Automation, Catalogue Management, Order Management, Content Management, Data Resource Management, Layout Editor, Facility Management, Inventory Management, Pick and Pack Management, Shipping Management, Marketing Management, Accounting Management, Party Management, Work Effort

Technology:

- Free and open source software, Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPD, OMG GL, Party, Product, Workflow
- All applications built on the same framework, tools and components
- Flexible and efficient to use data layer
- Loosely coupled multi-layer component architecture
- Service based logic layer
- Advanced web application framework

Benefits:

- A complete, credible solution with no licensing fees
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- Feature rich with a robust data model
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Open Source Enterprise Content Management (ECM) in the Cloud

Our open source Enterprise Content Management (ECM) in the cloud provides a complete suite of enterprise content management (ECM) solutions, from document management, records management and content dissemination.

Today's commercial enterprises and government agencies face significant challenges as they strive to meet the rapidly growing need to manage thousands, and sometimes millions, of documents generated throughout the normal course of business operations—all while increasing end-user productivity and lowering IT costs.

For many organisations, traditional approaches to enterprise content management centre on software applications from proprietary vendors that are expensive, difficult to deploy and costly to maintain. Moreover, most of today's legacy content management systems were built prior to the development of the institutional IT infrastructure components and standards that we now take for granted. Shared network drives are sometimes used to manage enterprise documents and content, but this approach can quickly grow out of control. In short, the lack of document management facility and efficiency in most organizations often leads to miscommunication, lost information, and disorganized or inefficient workflow all of which result in project delays, wasted time and redundant effort, not to mention frustrated employees, partners and customers.

Our ECM suite includes the following core solutions that can either be implemented alone or integrated together:

Document Management

Manage millions of documents through their lifecycle with easy to use search, storage, indexing, and version management. Solutions include enterprise document management and digital asset management.

Records Management

Meet audit requirements through retention of digital records using a fully ISO 15489 compliant records management solution. Solutions include enterprise records preservation and retention, records management, compliance, imaging and forms management.

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Open Source Document Management (EDRM) in the Cloud

Our open source Document Management (EDRM) in the cloud service allows customers to manage millions of documents through their lifecycle with easy to use search, storage, indexing, and version management. Solutions include enterprise document management and digital asset management.

1Tech document management solutions in the cloud provides organisations with all the services necessary for creating, converting, managing, and sharing electronic documents. Built on industry-standard open source platforms, 1Tech solutions ensure complete, secure control of the document lifecycle, validity, traceability, and inalterability of important documents with straightforward search, storage, indexing, and version management. Our document management solutions include enterprise document management, digital asset management, and contracts management.

Features:

- Indexing and full text search
- Full audit control with document locking and check in/out
- Offline synchronisation allowing access to content offline
- Taxonomy and categorisation of content
- Advanced search with combined metadata, location and multi-category search
- Advanced reporting and dashboards
- Preview feature with presentation templates
- Soft deletes and deleted documents recovery support
- Security and version control

Benefits:

- Streamlined, automated lifecycle management
- Fast, easy access to searchable content
- Mitigated risk thorough audit trails and use histories
- Deploy, migrate content and integrate with existing applications
- Reduce costs and improve ROI through zero licensing fees and no vendor lock-ins

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Open Source Records Management (EDRM) in the Cloud

Our open source Records Management (EDRM) in the cloud service allows customers to meet audit requirements through retention of digital records using a fully ISO 15489 compliant records management solution. Solutions include enterprise records preservation and retention, records management, compliance, imaging and forms management.

1Tech open source Records Management (EDRM) in the cloud solution provides a secure, auditable environment for creating, declaring, classifying, retaining, and destructing records. Through our solutions, organisations can ensure compliance by defining and enforcing policies for records use, storage, and disposition with a legally defensible audit trail.

Our solution provides file plan templates for numbering, classification, disposition, and other metadata population of records. Disposition includes the transfer of records and/or the ultimate destruction of the record. Predefined reports provide information about recent records, records due for cut off, records retention due for expiry, records due for transfer, and records due for destruction.

Features:

- Record plans
- Vital records information management
- Record cut-off information management
- Record holding and retention management
- Record destruction management
- Record lifecycle management
- Archival policies
- Disposition schedules
- Audit trails

Benefits:

- End-to-end control and visibility
- Audit trails and full accountability
- Evidence of compliance

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Open Source Enterprise Collaboration & Community (ECC) in the Cloud

Our open source Enterprise Collaboration & Community (ECC) in the cloud service provides customers a complete suite of enterprise content management (ECC) solutions, powered by portal technology capable of supporting external and internal collaboration and community requirements.

For many, community and collaboration tools within the enterprise are either non-existent or based on legacy systems that are difficult and costly to maintain. Uniting employees, business partners and other stakeholders into one dynamic, collaborative ecosystem provides significant benefits, including accelerated project workflow, greater opportunity for innovation, and optimal brand value through unified messaging across all communication channels.

1Tech enterprise collaboration and community (ECC) in the cloud solutions enable organisations to transform traditional static internet, intranet and extranet sites into dynamic, collaborative work environments through an array of open source portal and user-generated content functionality. Managing projects and facilitating open communication among employees and external users requires a strategic approach to collaboration. 1Tech's uniquely tailored ECC solutions help increase workflow efficiency, facilitate knowledge sharing and, ultimately, drive innovation and business value.

Our ECC suite includes the following core solutions:

Portals

Provide a seamless unified, personalised easy to use user interface aggregating corporate information assets. Deliver information from anywhere, in any format. Our solutions include internal and external portals that deliver intranet, extranet and internet based collaboration.

Intranets/Extranets

Create secure client or partner facing websites (extranets) incorporating both personalisation for partners and employees.

Social Networking

Our social collaboration solutions help organisations to improve business performance, increase innovation and share business intelligence.

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Open Source Portal in the Cloud

Our open source Portal in the cloud service provides customers a seamless unified, personalised easy to use user interface aggregating corporate information assets. Deliver information from anywhere, in any format. Our solutions corporate internal and external portals that deliver intranet, extranet and internet based collaboration 1Tech portal in the cloud solutions provide organisations with a single, uniform interface for accessing a variety of information types, inputs, and sources. 1Tech portals are designed for maximum flexibility, supporting different data types, distributed applications, and interfaces ranging from PCs to PDAs. Personalisation features define the user experience for each individual allowing those users to customise the look and feel of their environments. Integrated search and taxonomy features facilitate rapid retrieval of targeted content from various repositories.

Features:

- Rich Web 2.0 user interface that includes drag-and-drop portlet repositioning, a dynamic portlet loader, and a portlet stylizer that allows end users to customize colors, fonts, and links without editing style sheets or HTML.
- Immediate deployable theme architecture that allows portal administrators to deploy new portal Graphical User Interfaces (GUIs) without modifying core code.
- Scalable social media and project collaboration functionality and integration for enterprise-wide intranets or specific internal communities
- Portal framework that enables users to fully leverage collaboration tools in an enterprise setting
- Rules-based document repositories that ensure version control and easy file check in/check-out functionality
- Integration of email and status alerts, time tracking functionality, and other tools that optimize project management efficiency
- User-friendly interfaces with common internet file system (CIFS) protocol and WebDAV support
- Best-in-class security with authentication and permission levels that can accommodate varying user roles

Benefits:

- Streamline workflow with content lifecycle management across all departments, business units and offices
- Unified and personalised information access through a seamless consolidated user interface to multiple content repositories
- Easily deploy, migrate and integrate content with existing enterprise applications, workflows and business processes
- Reduce costs and improve ROI through zero licensing fees and no vendor lock-ins redirecting IT costs to business process improvements

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Open Source Intranet/Extranet in the Cloud

Our open source Intranet/Extranet in the cloud service provides customers a seamless unified, personalised easy to use user interface aggregating corporate information assets. Deliver information from anywhere, in any format.

Our extranet in the cloud solutions make it easy to collaborate between a client and their partners. It is possible to create individual and tailor made personalised partner facing user experiences with our extranet solutions:

Our intranet/extranet in the cloud solutions provides the tools needed to give your people secure access to sensitive company information and applications.

Our solutions not only helps you manage groups within your organization (ie, executives, marketing, human resources), it also ensures that individuals within those groups only see what they're allowed to see.

Meanwhile, an intranet/extranet administrator can get applications and content to the whole intranet/extranet community quickly and easily without having to maintain several different sites.

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Open Source Social Applications in the Cloud

Our open source Social Applications in the cloud service provides customers a rich, interactive and secure environment for accessing, creating, sharing, and discussing online information.

1Tech Social Applications in the cloud solutions help organisations achieve a variety of business goals, such as better sharing of business intelligence, improved performance, and higher levels of innovation. By providing a single, comprehensive environment that connects diverse users, legacy processes, and disparate content types, we help our customers create valuable collaborative relationships that were previously impossible due to technical limitations. We extend proprietary applications, and connect people with information and each other regardless of operating system, network, or content type.

Key features:

- Integration with social media sites e.g. Facebook, Twitter, Linked In
- Social Equity
- Communities and Organisations
- Wikis, Blogs, Forums, Chat, Email and Team Calendars
- Activity Tracking
- Integrate with social media websites
- Multi-language support
- Integration with Microsoft Office tools

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Open Source Content Management (CMS) in the Cloud

Our open source Content Management (CMS) in the cloud service allows customers to simplify web content development, publication and maintenance by enabling business end-users to quickly generate, manage and publish a wide array of content without the need for technical knowledge. Capture, store, and manage massive volumes of content from disparate sources and make that content easily available to a wide range of users. Solutions include internet, intranet and extranet web sites.

Whether you're migrating from a legacy web content platform or looking to leverage an open source WCM platform for a new project, 1Tech open source content management in the cloud solutions streamline collaboration across the enterprise, facilitate quick access to timely information and drive business and organisational success.

Key Features

- Multiple site management capability through centralised control of web site architecture, navigation and presentation
- Windows explorer based view, with a WYSIWYG editor allowing direct content edit
- User authentication, version control and permissions-based access to all content
- Anytime, anywhere web publishing with offline/online workflow
- Advanced link management
- Multiple channel (portal, web sites and email) integration that connects users on a variety of devices (laptop, cell phone and PDA)
- Scalable, reliable, and high performance web content delivery

Benefits

- Minimise end-user learning curve through familiar browser interface
- Streamline publishing via centralised workflow management integrating disparate sites and data formats
- Eliminate IT bottlenecks by providing easy-to-use editing and publishing tools for non technical users
- Improve quality, quantity, and timeliness of information available to users by automating processes
- Reduce operational costs with zero licensing fees and no vendor lock-in making supporting, managing, and expanding systems straightforward and cost-effective

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Software as a Service (SaaS)

Case Pricing

Estimated and Indicative Costs of this service provided to a Government Department of 100 Users.

	SLA 99.95%	SLA 99.99%
IL0	£2253	£2473
IL2	£2285	£2298
IL3	£2414	£2854
	Month	Month

Open Source OfBiz Solution in the Cloud

The service offered by 1Tech is for the provision of an, OfBiz-based, ERP platform service conforming up to Impact Level IL3. This service is offered in partnership with our subcontract Cloud infrastructure service partner, Skyscape.

The service provides a fully-managed, flexible, performant infrastructure that can be delivered to meet a wide range of support levels up to and including 24x7x365 Platinum product and application support as well as 99.9% availability service levels. Customers can choose to use OfBiz out-of-the-box (OOTB) or configure it to meet their specific business requirements.

A key benefit and differentiator of the service is that 1Tech is able to provide full ERP life-cycle implementation services; from strategic planning, requirements analysis and definition, solution design, system configuration and implementation through to long-term application support and maintenance. 1Tech also provides other specialist services such as end-user training and data and content migration services. All of these additional services can be provided through Lot 4 (SCS).

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Software as a Service (SaaS)

Case Pricing

Estimated and Indicative Costs of this service provided to a Government Department of 100 Users.

	SLA 99.95%	SLA 99.99%
IL0	£2253	£2473
IL2	£2285	£2298
IL3	£2414	£2854
	Month	Month

Open Source Alfresco Solution (ECM) in the Cloud

The service offered by 1Tech is for the provision of an, Alfresco-based, Document Management and Records Management platform service conforming up to Impact Level IL3. This service is offered in partnership with our subcontract Cloud infrastructure service partner, Skyscape.

The service provides a fully-managed, flexible, performant infrastructure that can be delivered to meet a wide range of support levels up to and including 24x7x365 Platinum product and application support as well as 99.9% availability service levels. Customers can choose to use Alfresco out-of-the-box (OOTB) or configure it to meet their specific business requirements.

A key benefit and differentiator of the service is that 1Tech is able to provide full ECM life-cycle implementation services; from strategic planning, requirements analysis and definition, solution design, system configuration and implementation through to long-term application support and maintenance. 1Tech also provides other specialist services such as end-user training and data and content migration services. All of these additional services can be provided through Lot 4 (SCS).

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Software as a Service (SaaS)

Case Pricing

Estimated and Indicative Costs of this service provided to a Government Department of 100 Users.

	SLA 99.95%	SLA 99.99%
IL0	£2253	£2473
IL2	£2285	£2298
IL3	£2414	£2854
	Month	Month

Open Source Liferay Solution (Portal/CMS) in the Cloud

The service offered by 1Tech is for the provision of a, Liferay-based, Portal/CMS platform service conforming up to Impact Level IL3. This service is offered in partnership with our subcontract Cloud infrastructure service partner, Skyscape.

The service provides a fully-managed, flexible, performant infrastructure that can be delivered to meet a wide range of support levels up to and including 24x7x365 Platinum product and application support as well as 99.9% availability service levels. Customers can choose to use Liferay out-of-the-box (OOTB) or configure it to meet their specific business requirements.

A key benefit and differentiator of the service is that 1Tech is able to provide full Portal and WCM life-cycle implementation services; from strategic planning, requirements analysis and definition, solution design, system configuration and implementation through to long-term application support and maintenance. 1Tech also provides other specialist services such as end-user training and data and content migration services. All of these additional services can be provided through Lot 4 (SCS).

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Specialist Consulting Services (SCS)

Case Pricing

Setup an ERP system including configuration of key organisation data and setup of 100 users.

	Daily Rate	Duration
Follow/Assist	£665	18
Apply	£775	5
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£15845	23

Open Source Enterprise Automation

1Tech provides Open Source ERP Consulting, Implementation and Support Services on OfBiz. 1Tech is a certified OfBiz (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful ERP solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our open source Enterprise Automation consulting services provide customers a foundation and a starting point for reliable, secure and scalable enterprise application solutions. We have many out of the box solutions in place, which can be either configured to run straight away or customised to meet the most challenging business needs.

1Tech provide organisations with enterprise automation suites that are made up of carefully selected components from capabilities such as enterprise resource management (ERP), e-commerce, customer relationship management (CRM) and sales force automation (SFA) components. 1Tech provide a foundation and a starting point for reliable, secure and scalable enterprise solutions. 1Tech can both deploy out-of-the-box (OOTB) ERP, E-commerce, CRM or SFA solutions and implement customisations to address the most challenging business needs. With our enterprise automation solutions in place, you can get started right away and then grow your operations as your business grows, without the huge deployment and maintenance costs of traditional enterprise automation systems.

Our enterprise automation suite includes the following core solutions that can be integrated together:

Enterprise Resource Planning (ERP)

A complete ERP suite that delivers a 360-degree view of your business, from customers to orders to inventory to shipping to accounting.

E-Commerce

Create scalable B2C/B2B E-Commerce stores with extensive product catalogue features such as rules based pricing, promotions, product search and intelligent cross sell and up sell features.

Customer Relationship Management (CRM) and Sales Force Automation (SFA)

Perform marketing automation through multi channel campaigns. Manage customers and their contacts, provide customer support through case management. Track sales activities, establish sales teams and account teams and manage leads and opportunities with best of breed open source SFA solutions.

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Specialist Consulting Services (SCS)

Case Pricing

Setup a CRM instance in our cloud and setup the system for 180 users. Import up to 10,000 records from an existing system.

	Daily Rate	Duration
Follow/Assist	£665	25
Apply	£775	5
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£20500	30

Open Source Customer Relationship Management (CRM)

Our open source Customer Relationship Management (CRM) Consulting, Implementation and Support Services allows customers to perform Customer Relationship Management and Contact Management functions. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support.

Our Open Source CRM solution can manage customers and their contacts; provide customer support through case management. Track sales activities, establish sales teams and account teams and manage leads and opportunities with best of breed open source CRM solutions.

1Tech Open Source Customer Relationship Management (CRM) in the cloud solutions help organisations achieve a variety of business goals, such as better sharing of business intelligence, improved performance, and higher levels of innovation. By providing a single, comprehensive environment that offers unequivocal CRM functionality we help our customers create valuable collaborative relationships that were previously impossible due to technical limitations.

Features:

- Contact Management
- Account Management
- Activity Tracking & History
- Contract & Asset Management
- Campaign Management
- Calendars & Activities
- Mass Emailing & Templates
- Web-to-Lead Forms

Benefits:

- A complete, credible solution with no licensing fees
- Low total cost of ownership
- Feature rich with a robust data model
- Scalable, flexible open architecture with frequent updates and wide support
- Active and collaborative development community

Technology:

- Free and open source software
- Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPDL, OMG GL, Party, Product, Workflow
- Flexible and efficient to use data layer
- Loosely coupled multi-layer component architecture
- Service based logic layer
- Advanced web application framework

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Specialist Consulting Services (SCS)

Case Pricing

Setup a SFA instance for 250 users in our cloud and setup the system for users. Import up to 10,000 records from an existing system.

	Daily Rate	Duration
Follow/Assist	£665	18
Apply	£775	4
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	1
Total	£15070	23

Open Source Sales Force Automation (SFA)

Our open source Sales Force Automation (SFA) Consulting, Implementation and Support Services allows customers to perform Customer Relationship Management and Contact Management functions. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support.

Our open source Sales Force Automation (SFA) consulting service allows customers to perform marketing automation through multi channel campaigns. Manage customers and their contacts; provide customer support through case management. Track sales activities, establish sales teams and account teams and manage leads and opportunities with best of breed open source SFA solutions.

Features:

- Sell more effectively by tracking your leads to accounts sales conversion process
- Manage orders more efficiently with opportunities, quotes, and sales orders entry
- Improve customer service with customer case tracking tools
- Market to your customers with campaigns and contact lists. Send email updates or print mailing labels
- Better understand your customers with inbuilt Analytics
- Sell online with the built-in online store from Apache OFBiz or integrate with the award-winning Magento eCommerce platform for a rich online shopping experience
- Sell more by integrating with new sales channels such as Amazon.com, eBay, and Google BaseGive your sales team incentives to sell more with the commission management system
- Empower your ERP and CRM system with Asterisk Voice Over IP (VOIP) telephony integration Work together more effectively by connecting your Microsoft Outlook and mobile phone devices to Opentaps with Funambol

Technology:

- Free and open source software
- Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPD, OMG GL, Party, Product, Workflow
- All applications built on the same framework, tools and components

Benefits:

- A complete, credible solution with no licensing fees
- Low total cost of ownership

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Specialist Consulting Services (SCS)

Case Pricing

Setup an ERP system including configuration of key organisation data and setup of 100 users.

	Daily Rate	Duration
Follow/Assist	£665	18
Apply	£775	5
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£20500	23

Open Source Enterprise Resource Planning (ERP)

1Tech provides Open Source ERP Consulting, Implementation and Support Services on OfBiz. 1Tech is a certified OfBiz (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful ERP solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective ERP professionals in the UK and we have implemented literally dozens of strategic, ERP solutions over the past few years. Our open source ERP solution powers some of the largest companies in the world ensuring that our clients are no longer at the mercy of proprietary software vendors.

ERP System - Key Features:

Customer Relationship Management, Sales Force Automation, Catalogue Management, Order Management, Content Management, Data Resource Management, Layout Editor, Facility Management, Inventory Management, Pick and Pack Management, Shipping Management, Marketing Management, Accounting Management, Party Management, Work Effort

Technology:

- Free and open source software, Standards based on: Sun Java, J2EE, W3C XML, HTML, SOA, WfMC XPD, OMG GL, Party, Product, Workflow
- All applications built on the same framework, tools and components
- Flexible and efficient to use data layer
- Loosely coupled multi-layer component architecture
- Service based logic layer
- Advanced web application framework

Benefits:

- A complete, credible solution with no licensing fees
- Low total cost of ownership
- Feature rich with a robust data model
- Scalable, flexible open architecture with frequent updates and wide support
- Active and collaborative development community

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Specialist Consulting Services (SCS)

Case Pricing

Set of up of an Enterprise Content Management system for 250 users.
Migration of up to 10,000 documents.

	Daily Rate	Duration
Follow/Assist	£665	20
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£13300	20

Open Source Enterprise Content Management (ECM)

Our open source Enterprise Content Management (ECM) consulting service provides a complete suite of enterprise content management (ECM) solutions, from document management, records management and content dissemination. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective ECM professionals in the UK and we have implemented literally dozens of strategic, ECM solutions over the past few years.

Today's commercial enterprises and government agencies face significant challenges as they strive to meet the rapidly growing need to manage thousands, and sometimes millions, of documents generated throughout the normal course of business operations—all while increasing end-user productivity and lowering IT costs.

For many organisations, traditional approaches to enterprise content management center on software applications from proprietary vendors that are expensive, difficult to deploy and costly to maintain. Moreover, most of today's legacy content management systems were built prior to the development of the institutional IT infrastructure components and standards that we now take for granted. Shared network drives are sometimes used to manage enterprise documents and content, but this approach can quickly grow out of control. In short, the lack of document management facility and efficiency in most organizations often leads to miscommunication, lost information, and disorganized or inefficient workflow all of which result in project delays, wasted time and redundant effort, not to mention frustrated employees, partners and customers.

Our ECM suite includes the following core solutions that can either be implemented alone or integrated together:

Document Management

Manage millions of documents through their lifecycle with easy to use search, storage, indexing, and version management. Solutions include enterprise document management and digital asset management.

Records Management

Meet audit requirements through retention of digital records using a fully ISO 15489 compliant records management solution. Solutions include enterprise records preservation and retention, records management, compliance, imaging and forms management.

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Specialist Consulting Services (SCS)

Case Pricing

Setup 100 users in our Open Source Document Management system.
Provide 5 days of training to the user base.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£6650	10

Open Source Document Management Consulting, Implementation and Support Services

1Tech is a certified Alfresco (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Document Management solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective Document Management professionals in the UK and we have implemented literally dozens of strategic, Document Management solutions over the past few years.

1Tech Document Management consulting services provide organisations with all the services necessary for creating, converting, managing, and sharing electronic documents. Built on industry-standard open source platforms, 1Tech solutions ensure complete, secure control of the document lifecycle, validity, traceability, and inalterability of important documents with straightforward search, storage, indexing, and version management. Our Document Management solutions include enterprise document management, digital asset management, and contracts management.

Features:

- Indexing and full text search
- Full audit control with document locking and check in/out
- Offline synchronisation allowing access to content offline
- Taxonomy and categorisation of content
- Advanced search with combined metadata, location and multi-category search
- Advanced reporting and dashboards
- Preview feature with presentation templates
- Soft deletes and deleted documents recovery support
- Security and version control

Benefits:

- Streamlined, automated lifecycle management
- Fast, easy access to searchable content
- Mitigated risk through audit trails and use histories
- Deploy, migrate content and integrate with existing applications
- Reduce costs and improve ROI through zero licensing fees and no vendor lock-ins

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Specialist Consulting Services (SCS)

Case Pricing

Setup 100 users in our Open Source Records Management system.
Provide 5 days of training to the user base.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£6650	10

Open Source Records Management Consulting, Implementation and Support Services

1Tech is a certified Alfresco (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Records Management solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective Records Management professionals in the UK and we have implemented literally dozens of strategic, Records Management solutions over the past few years.

Our open source Records Management (EDRM) consulting service allows customers to meet audit requirements through retention of digital records using a fully ISO 15489 compliant records management solution. Solutions include enterprise records preservation and retention, records management, compliance, imaging and forms management.

1Tech open source Records Management (EDRM) consulting service provides a secure, auditable environment for creating, declaring, classifying, retaining, and destructing records. Through our solutions, organisations can ensure compliance by defining and enforcing policies for records use, storage, and disposition with a legally defensible audit trail. Our solutions provides file plan templates for numbering, classification, disposition, and other metadata population of records. Disposition includes the transfer of records and/or the ultimate destruction of the record. Predefined reports provide information about recent records, records due for cutoff, records retention due for expiry, records due for transfer, and records due for destruction.

Features:

- Record plans
- Vital records information management
- Record cut-off information management
- Record holding and retention management
- Record destruction management
- Record lifecycle management
- Archival policies
- Disposition schedules
- Audit trails

Benefits:

- End-to-end control and visibility
- Audit trails and full accountability
- Evidence of compliance

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Specialist Consulting Services (SCS)

Case Pricing

Develop a portlet that can provide employee information from an internal HR system.

	Daily Rate	Duration
Follow/Assist	£665	18
Apply	£775	20
Enable	£890	5
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£31920	43

Open Source ECC Consulting, Implementation and Support Services

1Tech provides Open Source Enterprise Collaboration and Community (ECC) consulting, implementation and support services. 1Tech is a certified Liferay (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Liferay solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective content management professionals in the UK and we have implemented literally dozens of strategic, Enterprise Collaboration and Community (ECC) solutions over the past few years.

Examples of services that can be provided include:

Enterprise Collaboration and Community Consulting using Liferay

- Advise on how Liferay could fit within your organisation
- Assist with delivering the complete portal project throughout the complete lifecycle

Installation assistance

- Assist with installing, deploying, and configuring Liferay Portal

Custom solutions

- Provide customized solutions to meet the diverse needs of enterprises
- Create a proof of concept pilot before investing heavily in your portal project

Software Development

- Liferay portlet development
- Liferay development

System analysis and design

- Analyse end user needs and business requirements within a portal infrastructure
- Assist with software design of your portal project

Front end theme design

- Create front end themes that reflect your company's image

Please note that we have extensive experience of working with Liferay 4, Liferay 5 and Liferay 6.

Visit www.liferay.com

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Specialist Consulting Services (SCS)

Case Pricing

Develop a custom theme for Liferay Portal. Design all user interface assets.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£6650	10

Open Source Portal Consulting, Implementation and Support Services

1Tech is a certified Liferay (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Liferay portal solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective portal professionals in the UK and we have implemented literally dozens of strategic, enterprise collaboration and community solutions over the past few years.

Examples of services that can be provided include:

Portal Consulting using Liferay

- Advise on how Liferay could fit within your organisation
- Assist with delivering the complete portal project throughout the complete lifecycle

Installation assistance

- Assist with installing, deploying, and configuring Liferay Portal

Custom solutions

- Provide customized solutions to meet the diverse needs of enterprises
- Create a proof of concept pilot before investing heavily in your portal project

Software Development

- Liferay portlet development
- Liferay development

System analysis and design

- Analyse end user needs and business requirements within a portal infrastructure
- Assist with software design of your portal project

Front end theme design

- Create front end themes that reflect your company's image

Please note that we have extensive experience of working with Liferay 4, Liferay 5 and Liferay 6.

Visit www.liferay.com

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Specialist Consulting Services (SCS)

Case Pricing

Setup an intranet based on Liferay with 120 users. Migrate content from an old intranet platform to the new intranet platform.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	3
Enable	£890	3
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£11645	16

Open Source Intranet/Extranet Consulting, Implementation and Support

1Tech provides Open Source Intranet/Extranet Consulting, Implementation and Support Services based on the Liferay platform. 1Tech is a certified Liferay (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Liferay solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support.

Our open source Intranet/Extranet in the cloud service provides customers a seamless unified, personalised easy to use user interface aggregating corporate information assets. Deliver information from anywhere, in any format.

Our extranet in the cloud solutions make it easy to collaborate between a client and their partners. It is possible to create individual and tailor made personalised partner facing user experiences with our extranet solutions:

Our intranet/extranet in the cloud solutions provides the tools needed to give your people secure access to sensitive company information and applications.

Our solutions not only helps you manage groups within your organization (ie, executives, marketing, human resources), it also ensures that individuals within those groups only see what they're allowed to see.

Meanwhile, an intranet/extranet administrator can get applications and content to the whole intranet/extranet community quickly and easily without having to maintain several different sites.

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Specialist Consulting Services (SCS)

Case Pricing

Setup 10 person based internal communities each with a wiki, forum and chatroom. Create a custom look and feel for the application.

	Daily Rate	Duration
Follow/Assist	£665	8
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£5320	8

Open Source Social Apps Consulting, Implementation and Support Services

Our open source Social Applications consulting service provides customers a rich, interactive and secure environment for accessing, creating, sharing, and discussing online information. Our social application solution is based on Liferay. 1Tech is a certified Liferay (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Liferay solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support.

1Tech Social Applications consulting services help organisations achieve a variety of business goals, such as better sharing of business intelligence, improved performance, and higher levels of innovation. By providing a single, comprehensive environment that connects diverse users, legacy processes, and disparate content types, we help our customers create valuable collaborative relationships that were previously impossible due to technical limitations. We extend proprietary applications, and connect people with information and each other regardless of operating system, network, or content type.

Key features:

- Secure Single Sign On across many applications
- Communities and Organisations
- Scalable Service Oriented Architecture
- Multi-language support
- Integration with Microsoft Office tools
- Wikis, Blogs, Forums, Chat, Email and Team Calendars
- Activity Tracking
- Integrate with social media websites

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Specialist Consulting Services (SCS)

Case Pricing

Setup an Open Source CMS based on OpenCMS and create up to 5 web site templates. Create content in up to 20 pages.

	Daily Rate	Duration
Follow/Assist	£665	20
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£13300	20

OpenCMS Cloud Consulting, Implementation and Support Services

1Tech is a certified OpenCMS (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful CMS solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective content management professionals in the UK and we have implemented literally dozens of strategic, CMS solutions over the past few years.

Examples of services that can be provided include:

CMS Consulting using OpenCMS

- Advise on how OpenCMS could fit within your organisation
- Assist with delivering the complete portal project throughout the complete lifecycle

Installation assistance

- Assist with installing, deploying, and configuring OpenCMS

Custom solutions

- Provide customized solutions to meet the diverse needs of enterprises
- Create a proof of concept pilot before investing heavily in your portal project

Software Development

- OpenCMS development

System analysis and design

- Analyse end user needs and business requirements within a portal infrastructure
- Assist with software design of your portal project

Front end theme design

- Create front end themes that reflect your company's image

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Specialist Consulting Services (SCS)

Case Pricing

Setup a Proof of Concept deployment including localisation of the software and importing of core organisation data.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	2
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£8540	12

OfBiz ERP Cloud Consulting, Implementation and Support Services

1Tech is a certified OfBiz (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful ERP solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective ERP professionals in the UK and we have implemented literally dozens of strategic, ERP solutions over the past few years.

Examples of services that can be provided include:

Support contracts

We have a number of support contracts pre-defined for you which contain a standard number of support hours, monitoring your OFBiz installation and even periodically visits for training and/or local support.

Proof of concept project to test if OFBiz is the right choice for your company

If you are not sure if Apache OFBiz is good for you we can organize a “proof of concept” project creating an OFBiz system customized to your requirements on-site together with your local employees.

Customisation

If you like apply a new design to your OFBiz ecommerce shop or you want to customize other parts of the OFbiz system ask us for a quote.

New application developments based on the OFBiz framework

Although many business functions are already covered by the current ERP system it is possible you have some special needs. Let us know what you want and we will see how we can do for you.

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Specialist Consulting Services (SCS)

Case Pricing

Customise the Alfresco solution adding an additional widget that integrates an existing widget from an external web site.

	Daily Rate	Duration
Follow/Assist	£665	8
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£5320	8

Alfresco Cloud Consulting, Implementation and Support Services

1Tech is a certified Alfresco (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful ECM solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective content management professionals in the UK and we have implemented literally dozens of strategic, Enterprise Content Management solutions over the past few years.

Examples of services that can be provided include:

ECM Consulting using Alfresco

- Advise on how Alfresco could fit within your organisation
- Assist with delivering the complete ECM project throughout the complete lifecycle

Installation assistance

- Assist with installing, deploying, and configuring Alfresco

Custom solutions

- Provide customized solutions to meet the diverse needs of enterprises
- Create a proof of concept pilot before investing heavily in your ECM project

Software Development

- Alfresco development

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Specialist Consulting Services (SCS)

Case Pricing

Develop a custom theme for Liferay Portal. Design all user interface assets.

	Daily Rate	Duration
Follow/Assist	£665	10
Apply	£775	0
Enable	£890	0
Ensure/Advise	£945	0
Initiate/Influence	£1055	0
Set Strategy/Innovate	£1055	0
Total	£6650	10

Liferay Cloud Consulting, Implementation and Support Services

1Tech is a certified Liferay (Consulting Preferred Partner) solutions provider and has designed and delivered highly successful Liferay solutions for a wide range of public sector organisations - both on-premise and Cloud-based. Our professional services cover the full system development life-cycle (SDLC); encompassing strategic planning, project management requirements analysis, solution design, implementation, training and post-implementation support. Our consultants are widely regarded as the most experienced and effective content management professionals in the UK and we have implemented literally dozens of strategic, enterprise collaboration and community solutions over the past few years.

Examples of services that can be provided include:

Portal Consulting using Liferay

- Advise on how Liferay could fit within your organisation
- Assist with delivering the complete portal project throughout the complete lifecycle

Installation assistance

- Assist with installing, deploying, and configuring Liferay Portal

Custom solutions

- Provide customized solutions to meet the diverse needs of enterprises
- Create a proof of concept pilot before investing heavily in your portal project

Software Development

- Liferay portlet development
- Liferay development

System analysis and design

- Analyse end user needs and business requirements within a portal infrastructure
- Assist with software design of your portal project

Front end theme design

- Create front end themes that reflect your company's image

Please note that we have extensive experience of working with Liferay 4, Liferay 5 and Liferay 6.

Visit www.liferay.com

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Our Consulting Approach

We are an independently minded client-side organisation, with no affiliations to third-party suppliers. In consequence we assure that our work is focused solely on **maximizing benefits for our clients' business**.

Joint working: One of our key strengths is the ability to form joint teams with our clients and to manage working relationships, so that stakeholders from potentially disparate organisations can work successfully together to produce findings and recommendations acceptable to all parties.

Flexible approach: Our proposed team of highly experienced and skilled individuals are used to working flexibly with their clients to ensure that the requisite high quality of work can be performed within the required timescales.

Commitment: We bring the commitment and enthusiasm to an assignment that is crucial to success. Our staff are experienced professionals who enjoy their work and quickly develop sound working relationships with clients at all levels.

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**To review our complete service catalogue please
visit our website**

<http://www.1tech.eu/servicecatalogue>

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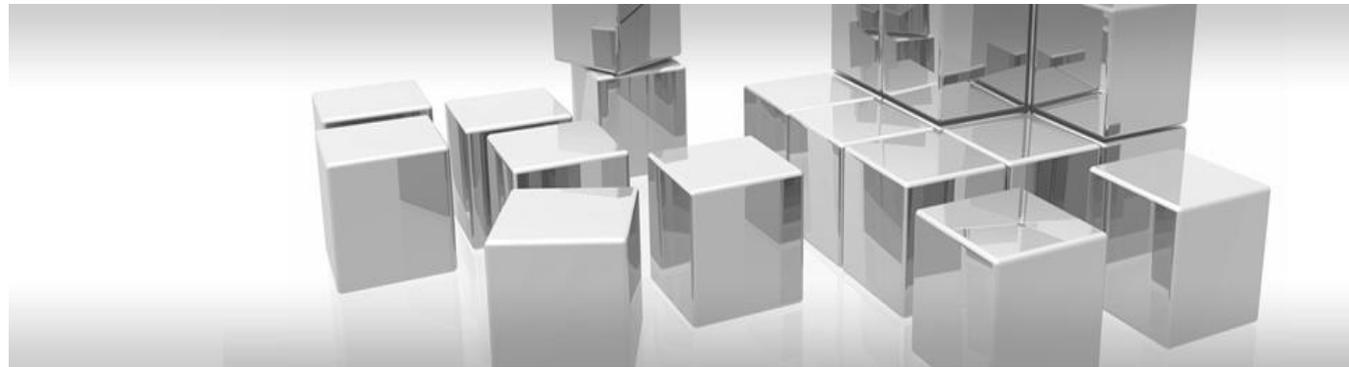
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